Yjang Wynter

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Objective

Results-driven professional with over 5 years of experience in software development and software sales, specializing in PHP development, front-end development, web design consultation, software sales, and customer relationship management. Demonstrates a strong ability to manage both technical development projects and customer-centric sales strategies. Skilled in full-stack development, relational databases, and Agile methodologies, with a proven track record in building rapport with clients, generating new business, and providing innovative technical solutions. Proficient in web technologies, high-fidelity prototyping, client relationship management, and cross-selling software products and design services.

Skills

Interpersonal Skills

Adaptability	Agile	Brainstorming	Client Relationship Management
Compassion	Creative Direction	Collaborative	Communication
Customer service	Delegation	Integrity	Marketing
Problem solving	Resilience	Sales	Leadership
Project Management		Team Management	

Spoken Languages

Japanese: Elementary Proficiency	Spanish (United States): Limited Working Proficiency

Technical Skills

Public Speaking	Technical Documentation	Troubleshooting	Training & Instruction

Productivity Tools

ClickUp	Confluence	Harvest	Jira

Programming & Scripting Languages

PHP	JavaScript	HTML5 / CSS3	Python	SQL (MySQL)

Programming Frameworks & Libraries

CodeIgniter	Drupal	Laravel	Three.js	VueJS
ReactJS				

UX/UI Design Competencies & Skills

Canva	Figma	Prototyping	Wireframing

Digital Tools & Technologies

Adobe Creative Suite	WordPress	Docker	Shopify	Git
Visual Studio Code	SquareSpace	SQLServer	Postman	MS Office

Professional Experience

Creative Director

Ad 2 Orlando | Orlando, FL (Hybrid) | June 2024 – Present

- Architected the Tri4Number1 website, creating a custom WordPress theme aligned with brand guidelines within 2 months.
- Directs a team of 12 designers, providing creative guidance and ensuring alignment with project goals.
- Presents team deliverables to stakeholders, gathering and implementing feedback to enhance project outcomes.
- Manages project tasks by researching business requirements, estimating work, and delegating responsibilities effectively.
- Maintained high standards of customer service, consistently aligning with client expectations and feedback to deliver compassionate and timely solutions.

Junior Web Developer

The Tactile Group | Remote | June 2021 – April 2024

- Obtained an U.S. public trust clearance for this role to work on projects for U.S. federal agencies.
- Researched and evaluated new AI applications for the organization's team workflow using Microsoft products.
- Analyzed and presented use case third-party APIs of large language models and products would increase company productivity in across software development and client communications.
- Wrote technical documentation for assigned projects to reduce on-boarding time from 2 weeks to 2 days for new developers using Microsoft Office, Jira, and Confluence.
- Resolved an average of 3-4 bug tickets each week of varying complexity for multiple assigned projects involving the front-end and back-end written in following languages and tools: PHP, JavaScript, HTML, CSS, CodeIgniter, Drupal, Laravel, Vue, SQL, Amazon S3, and the ColdFusion Markup Language.

Web Developer

Florida Space Institute – Arecibo Observatory | Remote | March 2020 – June 2021

- Developed a Python tool called *PubGen* which automated the SQL transactions of over 1000 research paper hyperlinks and researcher contact information.
- Designed a new staff page in Drupal with a list of all researchers sorted by their professional accomplishments and topics of research with a custom PHP and JavaScript filter tool in 2 months.
- Presented project status updates and website redesign prototypes in Figma for biweekly stakeholder meetings.
- Directed the upgrade of Arecibo's website from Drupal 7 to Drupal 9.

Web Designer

UCF Office of Student Involvement – Design Group | Orlando, FL | May 2019 – August 2020

- Investigated and troubleshot security incidents of 3rd party vendor vulnerabilities of the UCF Student Government website.
- Implemented new website data security management solutions for the UCF Student Government within 3 months.
- Coordinated with UCF IT operations staff to deploy over 3 projects on UCF Azure cloud.
- Developed the *AmeriCorps Serve Your Way Quiz* which in 2 months on behalf of Volunteer UCF.
- Generated dozens of volunteer registrations personalized by volunteer interests for Volunteer UCF and AmeriCorps.
- Redesigned OSI Website using UCF brand guidelines to develop a custom WordPress theme in 5 months.

Education

University of Central Florida | Orlando, FL
Bachelor of Arts in Digital Media, Concentration in Web and Social Platforms | August 2018 – May 2021
Florida State College at Jacksonville | Jacksonville, FL
Associate of Arts, Sandalwood High Early College Program | August 2015 – May 2018

Portfolio

Website
https://yjangwynter.com